



AUTOMOTIVE PROTECTION WARRANTY

FLIGHTSHIELD® guarantees that the painted surfaces of the treated vehicle will not be damaged by – loss of color, loss of gloss or oxidation from normal weathering for a period of three years following the date of application of the FLIGHTSHIELD® Reactive Polymer Treatment; if the conditions of this warranty are respected. Any painted section of the treated vehicle protected with FLIGHTSHIELD® Reactive Polymer Treatment which has lost its color by oxidation, that has been oxidized by the rays of the sun and/or has lost total original shine during the validity of this warranty will be retreated with FLIGHTSHIELD® free of charge for the owner of the vehicle. Transportation of the vehicle to the FLIGHTSHIELD® certified technician who applied the original Treatment and its immobilization remains at the vehicle owner's expense.

The validity of this 3 year warranty is subject to the application of the SERVICE TREATMENT by a FLIGHTSHIELD® certified technician TWELVE months (+/- ONE month) following the original treatment. In the unlikely event that the SERVICE TREATMENT has not been applied in time, the warranty will automatically become void.

This warranty is not valid in the following cases: accidents, natural disasters, negligence or vandalism. The warranty is not applicable in the following cases: impacts on the painted surfaces due to the ricochet from stones, scratches in the paint due to abrasive friction with brushes or any rugged object, automatic washes using rotary brushes and corrosion caused by the formation of rust on the vehicle body.

In case of an accident, and in any case where the treated vehicle has had body repair work, each re-sprayed section must be retreated with FLIGHTSHIELD® Reactive Polymer by a certified FLIGHTSHIELD® technician in order to insure that this warranty remains valid.

SCOPE OF THIS LIMITED WARRANTY:

FLIGHTSHIELD® warrants that where the FLIGHTSHIELD® product is properly and professionally applied to Your vehicle ("Treated Surfaces"), should the FLIGHTSHIELD® product fail to perform as specified herein, FLIGHTSHIELD® will pay to remedy the damaged portion of the Treated Surfaces of the vehicle as provided in this Limited Warranty.

PAINT:

The exterior Treated Surfaces are warranted for the Term selected against weather-induced fading or loss of gloss, oxidation, hard water etching, industrial fallout, bird droppings, insects, tree sap, and acid rain. There must be a minimum of 4 mils dry film thickness (dft) on any vehicle that is primer and topcoat and a minimum of 6 mils dft on any vehicle that has primer, surfacer, and topcoat before FLIGHTSHIELD® application is applied or this warranty is null and void.

EXCEPTIONS TO THIS LIMITED WARRANTY:

THIS LIMITED WARRANTY DOES NOT APPLY TO: Damage from natural causes or normal wear and tear, pre-existing conditions, damage caused by acts of abuse, vandalism, alterations, intentional acts, misuse, negligence, acts which would cause abnormal discoloration deterioration, fire, flood, wind, lightning, hail, stone or sand abrasion, pets, acids, blood, harsh or corrosive chemicals, surface rust, paint spills or overspray, chipping, cracking, peeling, crazing, spotting, or separating, exhaust system, chrome plated areas, mechanical or moving parts, decals and/or graphic designs, trim areas, hinges any damage caused by impact or collision, scratches, dings, dents, vehicle manufacturer defects and/or damages covered in the vehicle manufacturer warranty. Treated Surfaces not originally installed by the vehicle manufacturer, and Treated Surfaces that FLIGHTSHIELD® has previously repaired.

LIMITATIONS ON FLIGHTSHIELD® LIABILITY:

NEW VEHICLE:

FLIGHTSHIELD® will, at its sole discretion, clean, polish, detail, restore, the damaged portion of the Treated Surfaces and only the damaged portion of the treated surfaces, to the extent possible, at no charge to you.

ALL VEHICLES:

It is at the full discretion of FLIGHTSHIELD® to implement and determine the repair. All services will be performed with reasonable attention, quality and care. When repairing, replacing or repainting the interior or exterior of any Treated Surface, it may not always be possible to exactly match the color and/or texture of the undamaged treated surfaces. These discrepancies are not covered, and FLIGHTSHIELD® is not responsible for such instances. FLIGHTSHIELD® reserves the right to inspect any damaged portion of the Treated Surfaces prior to authorizing any remedy.

FLIGHTSHIELD®'S MAXIMUM LIABILITY FOR THE TERMS OF THIS LIMITED WARRANTY:

FLIGHTSHIELD® SHALL NOT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES. IF FLIGHTSHIELD® DOES NOT RECEIVE FROM THE DEALER THE INFORMATION NECESSARY FOR THIS LIMITED WARRANTY TO BECOME EFFECTIVE, FLIGHTSHIELD® SHALL HAVE NO LIABILITY TO YOU OR THE DEALER. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND CALLS FOR CERTAIN REQUIREMENTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, DO NOT ALLOW CERTAIN REQUIREMENTS, OR DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE LIMITATIONS, REQUIREMENTS OR EXCLUSIONS MAY NOT APPLY TO YOU.

REQUIREMENT FOR THIS LIMITED WARRANTY TO BECOME EFFECTIVE:

FLIGHTSHIELD®'s receipt, from the dealer, of the registration and correct registration fees, within the proper time period as well as documentation showing the initial film thickness before application of FLIGHTSHIELD® products.

CUSTOMER RESPONSIBILITIES:

- A) You must regularly inspect your vehicle and maintain your vehicle as recommended by the manufacturer.
- B) Upon noticing any stain or damage to your exterior treated surfaces, contact FLIGHTSHIELD® immediately, but in no event later than **thirty (30) days**, or it may be

considered neglect.

CLAIMS PROCEDURE:

Call FLIGHTSHIELD® at 888-798-3206 for assistance. You may be asked to provide information regarding the damage, a copy of your warranty, registration, and/or your identification.

DISPUTE RESOLUTION CLAUSE:

All disputes and controversies of every kind and nature arising out of this Limited Warranty shall be settled by binding arbitration administered by the American Arbitration Association (AAA) in accordance with its rules for such cases then in effect and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. This Limited Warranty shall be governed by the laws of the state of Illinois. The prevailing party shall be entitled to an award of reasonable attorneys' fees, as well as costs and fees of arbitration. Either party may request that the award of the arbitrator be accompanied by a reasoned opinion. Both FLIGHTSHIELD® and You agree that this dispute resolution clause shall be a complete defense in any suit, action, class action, class arbitration, or proceeding instituted in any federal, state or local court with respect to any controversy or dispute arising out of this Limited Warranty.

DEFINITIONS:

You and yours shall refer to the FLIGHTSHIELD® customer who signs and is listed on the Registration associated with this Limited Warranty.

Vehicle shall refer to the vehicle listed on the Registration associated with this Limited Warranty.

Permanent Hard Water Etching is mineral and water deposits that have collected on the Treated Surfaces of the vehicle and that you are unable to remove with FLIGHTSHIELD® Service Treatment.

Industrial Fallout shall refer to hot tiny metallic particles that become airborne and settle on vehicle surfaces, which then embed themselves into the paintwork.

Dealer shall refer to the provider of the FLIGHTSHIELD® product listed on the Registration. The Dealer must be a FLIGHTSHIELD® authorized provider of the FLIGHTSHIELD® product ("FLIGHTSHIELD® Dealer").

Term shall refer to the period of time that this Limited Warranty shall be in effect from the date you purchased the FLIGHTSHIELD® product until the expiration of the Term as indicated by you on the Registration.

OTHER PROVISIONS:

CANCELLATION OF LIMITED WARRANTY:

This Limited Warranty is non-cancellable by you.

RENEWABLE OPTION:

This Limited Warranty is renewable for life, in one (1) year increments ("Renewal Period"), after the expiration of the Term and any Renewal Period, subject to FLIGHTSHIELD®'s written approval, if within thirty (30) days prior to the expiration of the Term and any Renewal Period, You pay a FLIGHTSHIELD® Dealer for a reapplication of FLIGHTSHIELD®. Service Treatment at the then prevailing price. Please contact FLIGHTSHIELD® for information regarding renewal period, registration process or to locate your nearest FLIGHTSHIELD® Dealer.

TRANSFER OPTION:

This Limited Warranty is transferable up to three (3) years from date of purchase of the FLIGHTSHIELD® product by You to a second owner of Your Vehicle subject to FLIGHTSHIELD®'s written approval, providing the second owner notifies FLIGHTSHIELD® of the request of transfer within thirty (30) days of the date of sale. Contact FLIGHTSHIELD® for fees and transfer procedures.

NOTICE TO CONSUMER:

This Limited Warranty is a product warranty and is not insurance.

COMPUTATION OF TIME:

All time periods stated in this Limited Warranty shall be computed by beginning the count on the day of the specified event.

ENTIRE AGREEMENT:

THIS LIMITED WARRANTY REPRESENTS THE ENTIRE AGREEMENT BETWEEN FLIGHTSHIELD® AND YOU, AND CANNOT BE MODIFIED OR ENLARGED IN ANY WAY EXCEPT IN WRITING BY FLIGHTSHIELD®. THE ONLY INDIVIDUALS AUTHORIZED TO BIND AND SPEAK FOR FLIGHTSHIELD® ARE THOSE LOCATED AT THE ADDRESS BELOW. THIS LIMITED WARRANTY IS A PRODUCT WARRANTY THAT PROVIDES FOR THE PRODUCT INSTALLED OR APPLIED TO YOUR VEHICLE. THE FLIGHTSHIELD® DEALER IS NOT AUTHORIZED TO EXTEND OR IN ANY MANNER MODIFY THE TERMS AND CONDITIONS OF THIS LIMITED WARRANTY, OR RECEIVE DOCUMENTS, CORRESPONDENCE, OR NOTICES, ON BEHALF OF FLIGHTSHIELD®.

CONTACT FLIGHTSHIELD®:

FLIGHTSHIELD®
888-798-3206
www.flightshield.com
info@flightshield.com